

# Transport Guide

2024/2025

#### Introduction

## Welcome

Dear Parents,

Welcome to the latest publication of our school's Transport Guide, which we hope will provide all the details you need about next year's school bus service and how to access it, including the locations of pick-ups and drop-offs and the timetable for each route.

As a new and exciting development for 2024/25, we are now working in partnership with Vectare, a specialist school transport management company, to assist us in the operation of our bus service. Vectare are responsible for over 2 million independent school bus journeys per year, and we are delighted to be working with them to ensure we provide the best possible experience for everyone who uses our school buses as their preferred transport option.

All bookings for the school bus service need to be made via the online system at radnor-twickenham.vectare.co.uk, where you can also find an interactive journey planner to help you select your closest bus stop. The website allows you to book travel at any time and from any location, up to two hours before a bus is due to depart on its scheduled route.

There is also now the capacity to book one-off journeys, if the need ever arises, and other amendments and changes can also be made via the 'My Account' section of the website.

We hope that you will find an option that works for you and your child, but if not then please contact Vectare via the bookings website to see if they can provide an alternative suggestion. It may not be possible to accommodate every request, but they will do their best to help. They can also provide further assistance and answer any other questions you may have.

If, for any reason, you encounter any teething problems with this new arrangement, please do not hesitate to contact one of the operations team at radnor-twickenham@vectare.co.uk.

Yours sincerely,

Radnor House Twickenham Transport Team



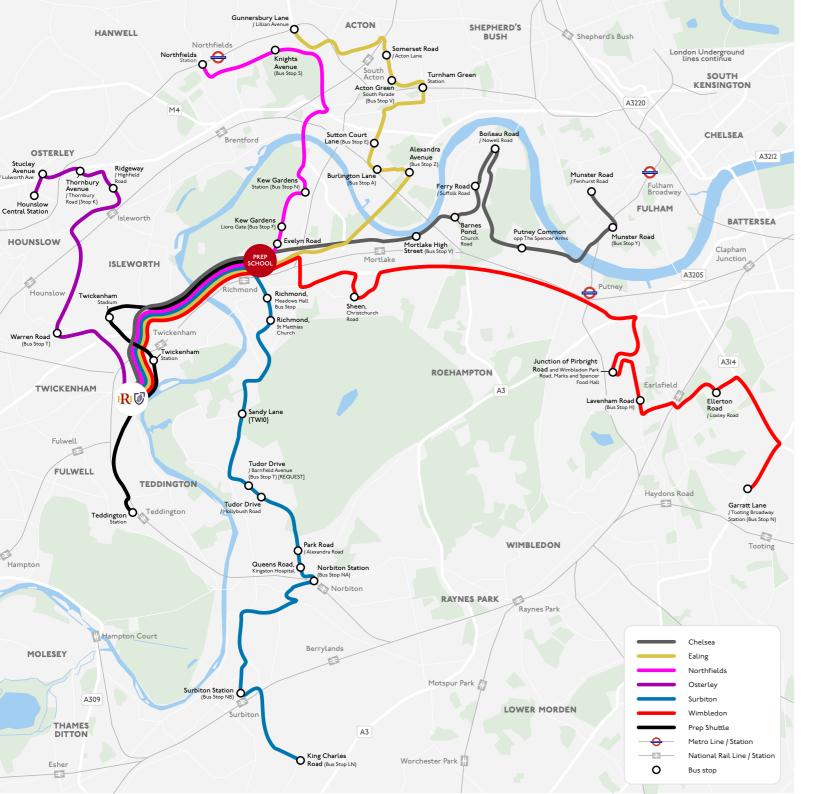
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#### Please note:

For the latest timetables, routes and fare information please refer to the transport website: radnor-twickenham.vectare.co.uk





### **Timetables**

## Chelsea

#### View online

Stops	AM (M-F)	PM (M-F)
Munster Road / Fenhurst Road	07:03	18:29
Munster Road (Bus Stop Y)	07:11	18:21
Putney Common, opp The Spencer Arms	07:21	18:11
Boileau Road / Nowell Road	07:31	18:01
Ferry Road / Suffolk Road	07:33	17:59
Barnes Pond, Church Road	07:36	17:56
Mortlake High Street (Bus Stop V)	07:40	17:52
Radnor Prep	08:00	17:32
Radnor House	08:16	17:15

# **Ealing**

#### View online

Stops	AM (M-F)	PM (M-F)
Gunnersbury Lane/ Lillian Avenue	07:10	18:20
Somerset Road / Acton Lane	07:15	18:15
Acton Green South Parade (Bus Stop V)	07:20	18:10
Turnham Green Station	07:25	18:05
Sutton Court Lane (Bus Stop E)	07:30	18:00
Burlington Lane (Bus Stop A)	07:35	17:55
Alexandra Avenue (Bus Stop Z)	07:40	17:50
Radnor Prep	07:58	17:32
Radnor House	08:15	17:15

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## **Northfields**

View online

Stops	AM (M-F)	PM (M-F)
Northfields Station	07:20	18:09
Knights Avenue (Bus Stop S)	07:25	18:04
Kew Gardens Station (Bus Stop N)	07:46	17:39
Kew Gardens Lions Gate (Bus Stop F)	07:50	17:35
Radnor Prep	08:00	17:30
Radnor House	08:14	17:15

# **Osterley**

View online

Stops	AM (M-F)	PM (M-F)
Hounslow Central Station (Stop PR)	07:35	18:03
Stucley Avenue / Lulworth Ave	07:42	17:57
Thornbury Avenue / Thornbury Road (Stop K)	07:47	17:42
Ridgeway / Highfield Road	07:52	17:37
Warren Road (Bus Stop T)	08:04	17:25
Radnor House	08:14	17:15

## Wimbledon

View online

Stops	AM (M-F)	PM (M-F)
Garratt Lane / Tooting Broadway Station (Bus Stop N)	07:00	18:20
Ellerton Road / Loxley Road	07:06	18:14
Lavenham Road (Bus Stop H)	07:16	18:00
Junction of Pirbright Road and Wimbledon Park Road, Marks and Spencer Food Hall	07:20	17:56
Christchurch Road, Sheen	07:46	17:45
Radnor House	08:06	17:20
Radnor Prep	08:20	17:00

## **Surbiton**

View online

Stops	AM (M-F)	PM (M-F)
King Charles Road (Bus Stop LN)	07:00	18:23
Surbiton Station (Bus Stop NB)	07:06	18:17
Norbiton Station (Bus Stop NA)	07:21	18:02
Queens Road, Kingston Hospital (Bus Stop NL)	07:23	17:59
Park Road / Alexandra Road	07:26	17:57
Tudor Drive / Hollybush Road	07:33	17:54
Tudor Drive / Barnfield Avenue (Bus Stop T)	07:34	17:53
Sandy Lane (TW10)	07:39	17:48
St Matthias Church, Richmond	07:45	17:42
Meadows Hall Bus Stop, Richmond	07:46	17:41
Radnor Prep	07:51	17:32
Radnor House	08:08	17:15

## **Prep Shuttle Timetable**

## **Prep Shuttle**

**View online** 

	Stops	AM (M-F)	PM (M-F)	PM (M-F)
Teddington Station		07:30	16:35	17:35
Radnor House		07:40	16:25	17:25
Twickenham Station		07:50	16:15	17:15
Twickenham Stadium		07:55	16:10	17:10
Radnor House Prep		08:05	16:00	17:00

Please note: The Prep shuttle continues to be free of charge.

#### **Fares**

	Termly	Yearly	
Full Return	£625	£1,875	
One Way	£360	£1,080	



#### **Terms & Conditions**

- This agreement is made between all school bus passengers, their parents and Radnor House School & Radnor Prep School in order to provide safe, comfortable and civilised journeys for all passengers.
- Arrangements for pupil journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Radnor House School & Radnor Prep School provides a school bus service. However, parents remain responsible for their child at all times, including if one of the buses is unable to complete its route and a suitable replacement cannot be arranged.
- Transport on the school bus service must be booked in advance and paid for through the online booking system at Radnor-twickenham.vectare.co.uk.
- 4. Bookings on the school bus service are non-refundable in the event of a pupil failing to travel.
- Each pupil for whom an online booking has been made is added to a passenger manifest detailing the service route, their stop and what travel has been paid for. This is checked and verified by the bus driver.
- 6. It is the responsibility of parents to inform the school via the Contact Us form on the website if they no longer wish their child to use the bus service. A half term's notice must be given by the parent prior to the removal of the pupil or any change to the am/pm service (apart from any ad-hoc journeys).
- 7. No pupil is permitted to travel on the school bus service if not pre-booked for that bus, and other arrangements for journeys to and from school must be made. In the event that travel becomes necessary without a booking in place, a fixed penalty will apply.
- 8. Pupils must travel to and from Radnor House School & Radnor Prep School in full school uniform or PE kit, except on approved non-uniform days.

- 9. Pupils need to be at the bus stop five minutes before the scheduled time of departure to ensure they do notmiss the service. In the evening, parents should be at the bus stop five minutes before the scheduled time of arrival to collect their child. Passengers who make their own way home from the bus stop need to alight at their designated stop and not at any other location.
- 10. Good conduct is required at all times and all school rules apply while pupils are using the bus service. Inappropriate behaviour will be followed up by school staff in line with published policies, guidelines and expectations. This includes all online/mobile phone activity while using a school bus.
- 11. Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.
- 12. While on a school bus, all passengers must accept without question the authority of a transport company official or school member of staff who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
- 13. Failure to comply with these conditions may result in appropriate sanctions being applied, including the temporary or permanent withdrawal of permission to use the school bus.
- 14. Radnor House School and Radnor Prep School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early and five minutes late. However, timings may vary due to traffic conditions or unforeseen circumstances, and drivers will not wait past the scheduled departure time.
- 15. The published scheduled routes will be in place for the academic year and will be published on the website. Pick up and drop off points will not be permitted outside the agreed permanent stops.



Produced by Vectare for Radnor House Twickenham School. © Vectare 2024. Timetable, route and fare information is correct as of October 2024.

This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this guide. Please note that bus routes are subject to change.